Emergency Broadband Benefit (EBB) Program

Feds say only 1 out of 12 eligible households have signed up

The Emergency Broadband Benefit (EBB), a program created by Congress in response to the COVID-19 pandemic. EBB will provide a discount of up to $50 per month towards broadband service for eligible households and up to $75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to $100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than $10 and less than $50 toward the purchase price. EBB is limited to one monthly service discount and one device discount per household.

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as CalFresh, Medi-Cal, or Lifeline;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program in the school years that began in 2019, 2020, or 2021;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below $99,000 for single filers and $198,000 for joint filers; or
- Meets the eligibility criteria for a participating provider’s existing low-income or COVID-19 program.

There are three ways for eligible households to apply:

1. **Contact a participating broadband provider** directly to learn about their application process. If you are unable to apply through them directly, you can apply using option 2 or 3 below.

2. **Go to GetEmergencyBroadband.org** to apply online and to find participating providers near you.

3. **Call 833-511-0311 for a mail-in application or print a copy**, and return it along with copies of documents showing proof of eligibility to:

   Emergency Broadband Support Center
   P.O. Box 7081
   London, KY 40742

After you received a notice that you have qualified for the program, households must contact a participating provider to select an EBB eligible service plan.

You can find more information about EBB at [https://www.fcc.gov/broadbandbenefit](https://www.fcc.gov/broadbandbenefit).