

## California Department of Developmental Services Regional Center Oversight Dashboard

### Fair Hearings

The fair hearing process is used to resolve disputes regarding eligibility, the nature, scope, or amount of services and supports, or any decision or action of the regional center for consumers or applicants who are age three or older.

### Statewide per capita

The chart shows the number of administrative fair hearings, separated by service and eligibility issues, statewide for every one thousand consumers served. Both types have decreased over the last three years.

2015-16	Services	0.67	Eligibility	0.26
2016-17	Services	0.51	Eligibility	0.34
2017-18	Services	0.49	Eligibility	0.84

### By regional Center per Capita

The Chart shows the number of administrative fair hearings, separated by service and eligibility, for every one thousand consumers served by each regional center.

#### 2017-18

ACRC	Eligibility	0.38	Services	0.48
CVRC	Eligibility	0.00	Services	0.18
ELARC	Eligibility	0.70	Services	1.20
FDLRC	Eligibility	1.06	Services	1.29
FNRC	Eligibility	0.43	Services	0.71
GGRC	Eligibility	0.75	Services	1.13
HRC	Eligibility	1.20	Services	1.20
IRC	Eligibility	0.90	Services	2.03
KRC	Eligibility	0.13	Services	0.64
NBRC	Eligibility	0.78	Services	0.78
NLACRC	Eligibility	0.33	Services	0.70
RCEB	Eligibility	0.28	Services	0.33
RCOC	Eligibility	0.17	Services	0.17
RCRC	Eligibility	0.28	Services	1.13
SARC	Eligibility	0.20	Services	0.48
SCLARC	Eligibility	0.46	Services	1.16
SDRC	Eligibility	0.25	Services	0.29
SGPRC	Eligibility	0.90	Services	1.17
TCRC	Eligibility	0.00	Services	0.18
VMRC	Eligibility	0.00	Services	0.26
WRC	Eligibility	2.00	Services	3.47

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### 2016-17

ACRC	Eligibility	0.85	Services	0.10
CVRC	Eligibility	0.06	Services	0.06
ELARC	Eligibility	1.64	Services	0.41
FDLRC	Eligibility	0.36	Services	0.24
FNRC	Eligibility	0.00	Services	0.15
GGRC	Eligibility	0.26	Services	0.26
HRC	Eligibility	0.73	Services	0.00
IRC	Eligibility	0.60	Services	1.51
KRC	Eligibility	1.34	Services	0.27
NBRC	Eligibility	0.40	Services	0.13
NLACRC	Eligibility	0.54	Services	0.44
RCEB	Eligibility	0.58	Services	0.00
RCOC	Eligibility	0.23	Services	0.00
RCRC	Eligibility	0.59	Services	0.00
SARC	Eligibility	0.07	Services	0.14
SCLARC	Eligibility	0.16	Services	0.33
SDRC	Eligibility	0.31	Services	0.13
SGPRC	Eligibility	1.28	Services	0.46
TCRC	Eligibility	0.18	Services	0.18
VMRC	Eligibility	0.18	Services	0.36
WRC	Eligibility	0.95	Services	0.68

### 2015 to 2016

ACRC	Eligibility	0.1	Services	0.1
CVRC	Eligibility	0.1	Services	0.0
ELARC	Eligibility	3.1	Services	0.1
FDLRC	Eligibility	0.6	Services	0.6
FNRC	Eligibility	0.0	Services	0.3
GGRC	Eligibility	1.0	Services	0.0
HRC	Eligibility	0.9	Services	0.0
IRC	Eligibility	0.7	Services	1.1
KRC	Eligibility	2.2	Services	0.6
NBRC	Eligibility	0.3	Services	0.6
NLACRC	Eligibility	1.0	Services	0.4
RCEB	Eligibility	0.9	Services	0.1
RCOC	Eligibility	0.3	Services	0.0
RCRC	Eligibility	0.9	Services	0.0
SARC	Eligibility	0.2	Services	0.3
SCLARC	Eligibility	14.3	Services	12.3
SDRC	Eligibility	0.6	Services	0.2

# California Department of Developmental Services

## Regional Center Oversight Dashboard

SGPRC	Eligibility	1.6	Services	0.4
TCRC	Eligibility	0.1	Services	0.0
VMRC	Eligibility	0.2	Services	0.0
WRC	Eligibility	0.8	Services	0.9