

California Department of Developmental Services

Regional Center Oversight Dashboard

Early Start Complaints

Early Start is for infants and toddlers under the age of three who are at risk of having a developmental disability, or have developmental disabilities or delays, and their families. The purpose of the Early Start complaints process is to investigate and resolve alleged violations of federal or state laws or regulations governing California's Early Start that are filed with the Department.

Statewide Complaints per one-thousand

2015 to 2016, 0.66

2016 to 2017, 0.28

2017 to 2018, 0.51

Early Start Complaints per one-thousand by regional Center

Graph showing number of complaints

2017-18

Regional Center	Complaints per one-thousand consumers
ACRC	0.50
CVRC	0.00
ELARC	0.00
FNRC	0.00
FDLRC	1.27
FDLRC	0.64
GGRC	3.39
HRC	0.56
IRC	1.36
KRC	0.00
NBRC	0.00
NLACRC	0.57
RCEB	0.55
RCOC	0.00
RCRC	0.00
SARC	0.41
SDRC	0.00
SCLARC	0.00
SGPRC	1.06
TCRC	0.00
VMRC	0.00
WRC	0.78

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2016-17

Regional Center	Complaints per one-thousand consumers
ACRC	0.56
CVRC	0.38
ELARC	0.61
FNRC	0.00
FDLRC	0.00
GGRC	0.00
HRC	0.00
IRC	0.00
KRC	1.22
NBRC	0.00
NLACRC	2.94
RCEB	0.31
RCOC	0.00
RCRC	0.00
SARC	0.00
SDRC	0.00
SCLARC	0.53
SGPRC	0.48
TCRC	0.37
TCRC (Vendor)	0.37
VMRC	0.00
WRC	0.00

2015 to 2016

Regional Center	Complaints per one-thousand consumers
Alta California	1.29
Central Valley	0.00
Eastern Los Angeles	0.00
Far Northern	0.00
Frank D. Lanterman	3.25
Golden Gate	0.73
Harbor	0.00
Inland	1.25
Kern	0.28
North Bay	0.00
North Los Angeles	3.47
East Bay	0.00
Orange County	1.06

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Redwood Coast	10.91
San Andreas	0.47
SDRC	0.00
South Central Los Angeles	1.16
San Gabriel/Pomona	1.41
Tri-Counties	0.00
Valley Mountain	0.00
Westside	0.00