

California Department of Developmental Services Regional Center Oversight Dashboard

4731 Complaints

Statewide Complaints per one-thousand

2015 to 2016, 0.13

2016-17, 0.16

2017-18, 0.11

4731 Complaints per one-thousand by Regional Center

2017-18

Regional Center	Per one-thousand consumers
ACRC	0.14
CVRC	0.06
ELARC	0.00
FDLRC	0.12
FNRC	0.00
GGRC	0.00
HRC	0.00
IRC	0.17
KRC	0.13
NBRC	0.13
NLACRC	0.09
RCEB	0.22
RCOC	0.06
RCRC	0.00
SARC	0.14
SCLARC	0.23
SDRC	0.08
SGPRC	0.00
TCRC	0.18
VMRC	0.00
WRC	0.27

Note: Fairview Developmental Center had one complaint in fiscal year 2017-18.

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2016-17

Regional Center	Per one-thousand consumers
ACRC	0.35
CVRC	0.00
ELARC	0.00
FDLRC	0.48
FNRC	0.00
GGRC	0.00
HRC	0.09
IRC	0.14
KRC	0.27
NBRC	0.40
NLACRC	0.25
RCEB	0.00
RCOC	0.12
RCRC	0.59
SARC	0.00
SCLARC	0.08
SDRC	0.00
SGPRC	0.18
TCRC	0.28
VMRC	0.27
WRC	0.41

2015 to 2016

Regional Center	Per one-thousand consumers
ACRC	0.10
CVRC	0.00
ELARC	0.00
FDLRC	0.25
FNRC	0.00
GGRC	0.26
HRC	0.10
IRC	0.11
KRC	0.28
NBRC	0.14
NLACRC	0.21
RCEB	0.00
RCOC	0.24
RCRC	0.00

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SARC	0.44
SCLARC	0.17
SDRC	0.05
SG/PRC	0.09
TCRC	0.00
VMRC	0.09
WRC	0.14