

Home and Community-Based Services (HCBS) Rules CONCEPT FORM

Vendor number(s)	H01809; H83756; H13459; HN0330
Primary regional center	North Bay
Service type(s)	ADC and BSP 1:3 and ADC 1:4
Service code(s)	510, 515
Number of consumers	130
Received HCBS Funds?	Yes
Please provide a brief description of the service/ setting that includes what a typical day consists of and how services are currently provided; include barriers to compliance with the HCBS rules.	<p>Napa Valley Support Services (NVSS) currently provides center-based services at two locations (Imperial Way and Brown Street Gallery), and throughout the community at a variety of sites. Both programs operate for six hours daily Monday through Friday on a 1:3 or 1:4 staff to individuals with I/DD ratio. Individuals with I/DD (I I/DD) have a choice to receive training and support in the following areas: art classes; advocacy; leadership; self-care skills; cooking classes; dance; drumming; socialization skills; health; nutrition; exercise; basic education; computer skills; occupational therapy; community engagement, e.g., using public transportation, taking a college class, ordering food from a restaurant menu. Volunteering, e.g., delivering and serving meals to seniors, organizing and cleaning children's toy library, socializing animals. Working between one to twenty hours weekly. Individuals with I/DDs earn minimum wage. Work includes janitorial, housekeeping, yard maintenance, grounds maintenance, etc.</p> <p>Barriers to compliance: Please see above for specifics</p>
HCBS federal requirements addressed by these concepts.	Currently NVSS is out of compliance with HCBS federal requirement 1, 2, 3, 4 and 5 (see above and below for specifics)
Narrative/description of the concept; include justification for the funding request and explain how the concept would achieve proposed outcomes.	<p><u>FR# 1, 4 & 5 Rebrand NVSS as a resource in the local community. Creating four new employment opportunities for Individuals with I/DD.</u></p> <p>NVSS will be rebranded as a resource for community. Rebranding will engage a complex process that includes: Branding Strategy & Key message Development; Naming; Tagline Development; Visual Identify & logo design; digital strategy; website design & development. Change consultants (individuals supported by NVSS with I/DD) who were recently hired by a group of their peers to represent them will be hired to be an integral part of this change process for NVSS. Rebranding NVSS will change the Napa Community's paradigm, and in a community that currently has less than three percent unemployment this will offer the business</p>

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CONCEPT FORM**

	<p>community an alternative base of people to choose from increasing employment, volunteer and club/coalition membership options. This concept will also provide opportunities for individuals to build friendships within their local community.</p> <p><u>FR #1, 4 & 5 Reorganize managers to create four additional opportunities for I/DD in their local community.</u> NVSS will reorganize managers to respond to ongoing feedback received by I/DD, e.g., what is important to and for individuals supported by NVSS. Managers will be trained through the reorganization process to be creative and responsive to requests of I/DD. This will help ensure they provide support and follow up on what the individuals' say are important to and for them. It is expected that managers responsibilities will change to include development of: environments for discovery; job development; volunteer and; other priorities identified by individuals with I/DD to ensure individuals supported by NVSS with I/DD have full access to the greater Napa Valley community.</p> <p><u>FR#1, 4 & 5 Intensive Person Centered Thinking training for employees will ensure they have the tools to support I/DD in what is important to and for them, by developing four additional, Person Centered, opportunities identified by individuals with I/DD in their local community.</u> NVSS staff will synergistically interact to learn the tools and concepts to support each other and the individuals they support with I/DD.</p> <p><u>FR# 1, 2 & 4 Purchase two wheelchair accessible SUVs and develop Art in the Streets and Park classes to develop friendships and a minimum of two art shows at community Galleries or events.</u> The Napa Community has a special affinity for art, so art in and of itself is engaging in our community and promotes a special type of bonding between artists. Two manually operated wheelchair accessible SUVs will be purchased to access the community.</p> <p><u>FR# 2, 4 & 5 Produce a local TV show that showcases individuals with I/DD successes, and markets I/DD.</u> They will be trained in video production including camera operation, editing, directing. Membership to Napa TV allows individuals with I/DD supported by NVSS to submit programs for airing on Channels 27 and 28. Several of the responsibilities in producing a TV show require a technical background that is not currently available at NVSS. NVSS will hire a volunteer coordinator to recruit, train, and develop volunteers who will work in partnership with individuals with I/DD. Individuals with I/DD will develop concepts for the show in partnership with</p>
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Home and Community-Based Services (HCBS) Rules CONCEPT FORM

	<p>volunteers.</p> <p><u>FR #3 Purchase lockers for privacy, dignity and respect for I/DD supported by NVSS.</u> NVSS will purchase new durable lockers that: lock for privacy; absorb sound to decrease noise; and are aesthetically pleasing. This will ensure all I/DD supported by NVSS have place to store their belongs without the worry of theft or loss of their belongings.</p> <p><u>FR #4 Hire a board committee liaison to support an I/DD as a board committee member to assist in making decisions that affect NVSS.</u></p> <p><u>FR#5 Individuals with I/DD hire DSP to provide them with a choice of who works at NVSS.</u></p>
Please describe your person-centered approach ¹ in the concept development process; how did you involve the individuals for whom you provide services?	<p>Concepts emerged and were developed through: regular feedback from the individuals supported by NVSS (both informal – daily feedback; and formal – surveys and interviews); agency strategic planning (that included informal information collect from day-to-day interactions with individuals support by NVSS); and brainstorming sessions with Change Consultants (a group of individuals with I/DD hired by their peers, paid by NVSS, to represent them and consult with NVSS).</p> <p>All of the grant concepts were reviewed and approved through the Change Consultants.</p>
Does the concept address unmet service needs or service disparities? If so, how?	<p>Yes, many individuals supported by NVSS currently do not make informed choices about what is important to and for them. The seven concepts presented will address this by providing opportunities for individuals to be involved in a variety of new experiences (please refer to concepts).</p>
Estimated budget timeline;	NVSS HCBS Budget Sheet 2018.21.xlsx
Total requested amount.	\$434,764
What is your plan for sustaining the benefits, value, and success of your project at the conclusion of 2018-19 HCBS Funding?	<p>NVSS plans to reorganize mangers, and rebrand the agency in our community to sustain this plan. As a part of the reorganization, rebranding, and follow up to the intensive PCT staff training, NVSS staff will regularly meet regarding PCT tools. PCT tools will be used everyday and become a part of the NVSS culture.</p> <p>NVSS will develop a capital replacement budget and include replacement of vehicles and lockers.</p>

¹ A person-centered approach emphasizes what is important to the individual who receives services and focuses on personal preferences, satisfaction, and choice of supports in accessing the full benefits of community living. For more information regarding person-centered practices, please visit www.nasdds.org/resource-library/person-centered-practices.