

Home and Community-Based Services (HCBS) Rules CONCEPT FORM

Vendor number(s)	HE0104
Primary regional center	East Los Angeles Regional Center
Service type(s)	Community Care Facility (Residential)
Service code(s)	915
Number of consumers currently serving and current staff to consumer ratio.	4, current staff to consumer ratio (1 to 4)
Have you or the organization you work with been a past recipient of HCBS Funding?	No
Please provide a brief description of the service/ setting that includes what a typical day consists of and how services are currently provided; include barriers to compliance with the HCBS rules.	There are currently 4 individuals that are long time residents of Chen's Home (Service Level 2), Wei-Horn Chan, Phillip Lo, Jackie Fong, Abraham Young. A typical day consists of the individuals waking up around 6:30am for breakfast and preparing for their respective day program. Each individual have varying degree of self-help skills, and the staff has to take special care to make sure everyone is ready to start their day program at 7:30am. The individuals all arrive back at Chen's Home from their respective day program at 4:00pm, where they have free time before dinner at 6:00pm. Evening time consists of various activity choices provided by the staff for each of the individual. There are often times barriers to compliance with the HCBS rules in regards to providing individual preferences to daily activities and also the choice to staff to provide care due to limited staffing availability for Chen's Home due to budget constraints.
Identify which HCBS federal requirements this concept addresses that are currently out of compliance.	There are three HCBS federal requirements (#4, #5 and #7) which are currently out of compliance that this concept will address.
Narrative/description of the concept; include justification for the funding request and explain how the concept would achieve proposed outcomes.	<p><u>Federal Requirement #4 and #5:</u></p> <p>Chen's Home is requesting funding to send one of our staff to receive train-the-trainer certification in person-centered planning and thinking. This designated staff will be responsible for providing training to the rest of Chen's Home staff to bring more awareness on HCBS compliance and person-centered care for our individuals.</p> <p>There have been requests made by our individuals to have the following types of community outings added to their</p>

Home and Community-Based Services (HCBS) Rules CONCEPT FORM

	<p>available choices: day at an amusement park, trips to the beach, national park hiking, attending food festivals, music concerts and other types of more extended community outings. Additionally, the following community outings have been requested to be made available more frequently: going to the movies, meals out at favorite restaurants, shopping at the mall and other retailers. However sometimes these community outings is not the preference of all our individual in our home and often times compromises need to be made when making choices for community outings. This compromise prevents our individuals from having the freedom of choice and to be able to explore their preferences. In order to become more compliant with HCBS and also provide more person-centered planning, Chen's Home would like to request funding for additional part-time staff on weekends to provide the choice for our individuals to select community outings that are their individual preference instead of the group decision.</p> <p>Individuals have conveyed to staff that they would like to increase their internet usage and connectivity for the purpose of movie/tv streaming, online gaming and online shopping. Currently the individuals have very limited access to the internet via staff-owned internet devices. There has been a request made that has gone unfulfilled to have a PC, iPad tablets, and SmartTV to be made available for full-time usage by our individuals. Funding is requested to purchase this additional equipment and also increase our internet bandwidth speed in order to accommodate streaming and internet usage of these additional devices.</p> <p><u>Federal Requirement #7:</u></p> <p>Our individuals have access to good condition furniture in their living quarters as well as other common areas within the home. They currently don't have the opportunity to express their individual choice and preference in the selection of furnishing and decorations within their room and other common areas and the requested fundings will allow them to make this choice and further explore their individual preferences. New doors with keyless style locks will also be installed</p>
Please describe your person-	Chen's Home staff constantly monitors and discusses the

Home and Community-Based Services (HCBS) Rules CONCEPT FORM

<p>centered approach¹ in the concept development process; how did you involve the individuals for whom you provide services?</p>	<p>desires and preferences of our individuals and tries our best to accommodate them. This includes working with the individual and their family to make sure that their needs and preferences are met. This includes providing adequate choices for daily activities, food, community outings and even staff choices.</p>
<p>Does the concept address unmet service needs or service disparities? If so, how?</p>	<p>Currently the service needs of our individuals are met by Chen's Home, however this concept will enhance our ability to meet their personal preferences and allow us to achieve a more person-centered approach to our service.</p>
<p>Estimated budget and timeline; identify all major costs and benchmarks — attachments are acceptable.</p>	<p>\$15,000 - Send staff for train-the-trainer certificate in person-centered planning and thinking and provide training for all staff (All training completed within 12 months) \$15,000 - Part-time weekend staff to accompany our individuals on extended community outings \$5,000 - Expenses for extended community outings (i.e. Amusement Park Tickets, Movie Tickets, Museum Passes, Food Festival tickets, Music Concert tickets within 12 months of funding) \$5,000 - PC + 2 iPads + Smart TV + Increase Internet Bandwidth (Purchased and new internet setup within 1 month of funding) \$5,000 x 4 - New Furnishing/Decorations + New Doors/Locks (Purchased and installed within 3 months of funding)</p>
<p>Total requested amount.</p>	<p>\$60,000</p>
<p>What is your plan for sustaining the benefits, value, and success of your project at the conclusion of 2018-19 HCBS Funding?</p>	<p>Chen's Home has been a service level 2 facility since inception, however as our long-term residents are aging, the need for increased care to meet their needs are necessary. We are currently working with ELARC towards applying to increase our service level in order to increase funding which will allow us to permanently maintain the increased staff ratio for the benefit of our individuals so that they can continue to have their preferences met and for Chen's Home to continue to be compliant with HCBS.</p>

¹ A person-centered approach emphasizes what is important to the individual who receives services and focuses on personal preferences, satisfaction, and choice of supports in accessing the full benefits of community living. For more information regarding person-centered practices, please visit www.nasdds.org/resource-library/person-centered-practices.