

Vendor and vendor number	Tierra del Sol Foundation
Primary regional center	NLACRC
Service type & code	515
Number of consumers currently serving	88 individuals receiving services on the Sunland Campus
Vendor and vendor number	Tierra del Sol Foundation
Primary regional center	NLACRC
Please describe your person-centered approach <sup>1</sup> in the concept development process; how did you involve the individuals for whom you provide services?	Throughout our agency-wide transformation process over the last 18 months, the individuals we serve are acknowledging to themselves the value of the work they do and the acceptance from the larger community that it brings to their lives. They are feeling empowered to fulfill their potential and have a desire to become productive citizens who are accepted, included and valued for the contributions they make. We hear their requests for more, both within teams of current peers and as individual requests, in their annual IPP meetings and during conversations with their support staff and their Client Services Managers. They are asking, and we are listening.
Does the concept address unmet service needs or service disparities? If so, how?	<a href="#">Click or tap here to enter text</a>
Barriers to compliance with the HCBS rules and/or project implementation	<p><u>Barrier 1</u> - This program is located in an isolated and rural area of the San Fernando Valley that lacks a strong public transportation option thereby limiting access to the community without a planned and supported transportation resource.</p> <p><u>Barrier 2</u> - These individuals exhibit extreme forms of interfering conduct, i.e. aggression, self-injury, and property destruction. They are the most significantly challenged not only due to their destructive behavior patterns, but also because of their life-long disability, whether it be significant Cerebral Palsy requiring assistance in toileting and specialized protocols and assistance at meal time, developmental disabilities requiring pervasive supports and impacting areas of safety and judgment, or challenges associated with aging that impact mobility and safety.</p> <p><u>Barrier 3</u> - Due to limited transportation resources as well as inadequate staff to client ratios, these specific individuals are not</p>

<sup>1</sup> A person-centered approach emphasizes what is important to the individual who receives services and focuses on personal preferences, satisfaction, and choice of supports in accessing the full benefits of community living. For more information regarding person-centered practices, please visit <http://www.nasddds.org/resource-library/person-centered-practices/>

	<p>able to access full-time community-based services that specifically meet their unique needs and preferences, thereby forcing them to remain isolated from the community.</p>
<p>Narrative/description of the project. Identify which HCBS federal requirements are currently out of compliance; include justification for funding request</p>	<p>To increase access to a community based lifestyle and routine based on person-centered hopes, dreams, and unique strengths/capacities, Tierra will need to:</p> <ol style="list-style-type: none"> <li>1. Hire 1 Life Planner (addresses Barriers 2 and 3),</li> <li>2. Reduce staff/client ratio from 1:3 to an on average 1:2 with an additional two floating staff to cover regulatory leave requirements (addresses Barriers 2 and 3),</li> <li>3. Fund alternative ride-sharing transportation options for 24 individuals (addresses Barrier 1).</li> </ol> <p>This project will impact HCBS requirement 1, 2, and 4</p>
<p>Estimated budget; identify all major costs and benchmarks — attachments are acceptable</p>	<ol style="list-style-type: none"> <li>1. Hire 16 additional support staff – \$6,120 per participant/year             <ol style="list-style-type: none"> <li>a. Establish accelerated staff recruitment strategies.</li> <li>b. Develop and implement accelerated on-the-job training strategies based on current and existing integration practices.</li> <li>c. Refine existing training curricula and community integration protocols to serve individuals with extreme pervasive disabilities in integrated and independent settings.</li> <li>d. Implement 2:4 to ensure accountability for staff, and so that when someone requires 1:1 support, the remaining support staff drops to a manageable 1:3.</li> </ol> </li> <li>2. Add 1 Life Planner - \$56,000 per year             <ol style="list-style-type: none"> <li>a. Develop unique Life Plans that include PATH-centered, community-based lifestyles focused primarily on work, through either inclusive community volunteerism and/or part-time paid work</li> <li>b. Develop sustainable funding plan for Life Planners.</li> <li>c. Create and implement quality assurance protocols to ensure PATH-centeredness for each participant.</li> </ol> </li> <li>3. Fund alternative transportation options such as Lyft for Business. This is a new option; therefore, only estimated costs are available. \$1,000 per participant per year - \$24,000/year</li> </ol> <p>These costs will need to be rolled into ongoing funding rates for each of these services, as this level of staff intervention and community integration is not reflected in the original program designs or support structures for 515.</p>
<p>Requested funding for 2017-18</p>	<p><b>\$78,000 for Life Planner and alternative transportation costs.</b></p> <p><b>\$6,120 per each of the 88 participants</b></p>

<p>Estimated timeline for the project</p>	<ul style="list-style-type: none"><li>• <u>Hire and train Life Planner</u> – currently Tierra del Sol has 25 Client Services Managers who are formally trained in PATH planning. This Life Planner will be hired from within by February 2018, with an additional one month overlap to train current caseloads. <b>March 2018</b></li><li>• <u>Staff recruitment and training</u> will start immediately to add 16 additional members to program 515. Each staff will complete Tierra del Sol Foundation’s 10-day orientation, as well as our annual training process. As new training curricula and protocols are developed to support individuals with the most interfering conduct, staff will be trained within 3 months of completion of the curricula. <b>January through June 2018</b></li><li>• <u>Modification to ratio</u> set by State for vendor code 515. <b>Deadline date: unknown</b></li><li>• Tierra del Sol Foundation has already set up Lyft for Business accounts to be utilized by the 24 individuals who will be part of this project. Work with Regional Center to <u>identify the appropriate individuals and work through the IPP process</u> to authorize funding. <b>June 2018</b></li></ul>
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Vendor and vendor number	Tierra del Sol Foundation, H17633
Primary regional center	NLACRC
Service type & code	Adult Development Center 510
Number of consumers currently serving	120 individuals receiving services on the Sunland Campus
Vendor and vendor number	Tierra del Sol Foundation
Primary regional center	NLACRC
Please describe your person-centered approach <sup>1</sup> in the concept development process; how did you involve the individuals for whom you provide services?	Throughout our agency-wide transformation process over the last 18 months, the individuals we serve are acknowledging to themselves the value of the work they do and the acceptance from the larger community that it brings to their lives. They are feeling empowered to fulfill their potential and have a desire to become productive citizens who are accepted, included and valued for the contributions they make. We hear their requests for more, both within teams of current peers and as individual requests, in their annual IPP meetings and during conversations with their support staff and their Client Services Managers. They are asking, and we are listening.
Does the concept address unmet service needs or service disparities? If so, how?	<a href="#">Click or tap here to enter text</a>
Barriers to compliance with the HCBS rules and/or project implementation	<u>Barrier 1</u> - These programs are located in an isolated and rural area of the San Fernando Valley that lacks a strong public transportation option thereby limiting access to the community without planned and supported transportation resources. <u>Barrier 2</u> - Additionally, these individuals are the most significantly challenged due to their life-long disability, whether it be significant Cerebral Palsy requiring assistance in toileting and specialized protocols and assistance at meal time, developmental disabilities requiring pervasive supports and impacting areas of safety and judgment, or challenges associated with aging that impact mobility and safety. Due to limited transportation resources as well as inadequate staff to client ratios, these individuals are not able to access full-time community-based services that meet their unique needs and preferences, thereby forcing them to remain isolated from the community.

<sup>1</sup> A person-centered approach emphasizes what is important to the individual who receives services and focuses on personal preferences, satisfaction, and choice of supports in accessing the full benefits of community living. For more information regarding person-centered practices, please visit <http://www.nasddds.org/resource-library/person-centered-practices/>

	<p><u>Barrier 3</u> - And finally, a third barrier is the prevalence of staff turnover and on-going need for staff training. It is imperative to develop the means of evolving staff skills to ensure that the application of the same standards of health and safety oversight developed by Community Care licensing in segregated settings is achieved in community-based settings.</p>
<p>Narrative/description of the project. Identify which HCBS federal requirements are currently out of compliance; include justification for funding request</p>	<p>To increase access to a community based lifestyle and routine based on person-centered practices including individual choice, identified hopes, dreams and unique strengths/capacities, Tierra will need to:</p> <ol style="list-style-type: none"> <li>1. Hire 1 Life Planner (addresses Barriers 2 and 3),</li> <li>2. Increase fleet of leased vehicles (small sedan or mini-vans) by 10 to facilitate the transport of individuals with significant challenges to and from integrated opportunities (addresses Barrier 1),</li> <li>3. Transition 120 individuals from the current Adult Development Center service (510) to our existing Community Integration Training Program (055) thereby reducing staff/client ratio from 1:4 to an on average 1:3, including 2 floating staff to cover regulatory leave requirements (addresses Barriers 2 and 3),</li> <li>4. Fund alternative ride-sharing transportation options for an additional 40 individuals (addresses Barrier 1),</li> </ol> <p>Accelerate training protocols to ensure that all new and existing staff are well-versed in community-based skill sets including established emergency protocols (addresses Barriers 2 and 3). This project will impact HCBS requirement 1, 2, and 4</p>
<p>Estimated budget; identify all major costs and benchmarks — attachments are acceptable</p>	<ol style="list-style-type: none"> <li>1. Reduce staff/client ratios by transitioning from ADC model to CITP 055 model of service. \$6,037 per person per year, dependent on actual attendance rates.             <ol style="list-style-type: none"> <li>a. Hire 14 additional support staff to achieve higher staff/client ratios.</li> <li>b. Establish accelerated recruitment strategies.</li> <li>c. Develop and implement accelerated on-the-job training strategies based on current and existing integration practices.</li> <li>d. Further refine existing training curricula and community integration protocols to serve individuals with extreme pervasive disabilities in integrated and independent settings.</li> <li>e. Ensure oversight of health and safety standards in all community-based locations.</li> </ol> </li> <li>2. Add 1 Life Planner - \$56,000 per year             <ol style="list-style-type: none"> <li>a. Develop unique Life Plans incorporating PATH-centered, community-based lifestyles that focus primarily on work, through either inclusive community volunteerism and/or part-time paid work.</li> </ol> </li> </ol>

	<p>b. Develop sustainable funding plan for Life Planner. c. Create and implement quality assurance protocols to ensure PATH-centeredness for each participant.</p> <p>3. Fund Alternative transportation options such as Lyft for Business. This is a new option; therefore, only estimated costs are available. \$1,000 per participant per year - \$40,000/year</p> <p>4. Bring 10 leased vehicles (lease, maintenance, fuel, and insurance) on line by March 2018 - \$91,000</p> <p>These costs will need to be rolled into ongoing funding rates for each of these services as this level of staff intervention and community integration is not reflected in the original program designs or support structures for 510.</p>
<p>Requested funding for 2017-18</p>	<p><b>\$187,000 for Life Planner, vehicles, and alternative transportation costs</b></p> <p><b>\$6,037 estimated per participant/year for 120 individuals in vendor code 510 to transition to vendor code 055, but may vary depending on daily attendance.</b></p>
<p>Estimated timeline for the project</p>	<ul style="list-style-type: none"> <li>• <u>Bring leased vehicles on line</u> (3 months) – <b>March 2018</b></li> <li>• <u>Hire and train Life Planner</u> – currently Tierra del Sol has 25 Client Services Managers who are formally trained in PATH planning. This Life Planner will be hired from within by February 2018 with an additional one month overlap to train current caseloads. <b>March 2018</b></li> <li>• <u>Staff recruitment and training</u> will start immediately to add 14 additional members to program 510. Each staff will complete Tierra del Sol Foundation’s 10-day orientation, as well as our annual training process. As new training curricula and protocols are developed to support individuals with the most pervasive challenges, staff will be trained within 3 months of completion of curricula. <b>January through June 2018</b></li> <li>• <u>Transition 120 individuals</u> from our 510 ADC to our 1:3 055 Community Integration Training Program.</li> <li>• Tierra del Sol Foundation has already set up Lyft for Business accounts to be utilized by 40 individuals identified in vendor code 510. Work with Regional Center to <u>identify the appropriate individuals and work through the IPP process to authorize funding.</u> <b>June 2018</b></li> </ul>