

Vendor name	Pivotal Directions Inc. DBA Premier Solutions
Vendor number(s)	PF3584
Primary regional center	Far Northern Regional Center
Service type(s)	Community Integration Training Program
Service code(s)	55
Number of consumers currently serving	30
Please describe your person-centered approach ¹ in the concept development process; how did you involve the individuals for whom you provide services?	After scheduling and meeting with each individual and their families when possible, we've identified that 90 percent of our clients are interested in part time community integrated work in our community. There desired jobs varied among each individual and will require a diverse approach to assisting clients in their employment search and ongoing employment support. 10 percent of the clients were interested in volunteerism in the community as opposed to paid employment. While these meetings were time consuming they proved invaluable in providing our team with a clear direction for our individuals, increased the lines of communication with the families and our regional center and assisted us in defining the barriers to compliance with the HCBS rules.
Does the concept address unmet service needs or service disparities? If so, how?	Yes, we have defined that transportation is our number one barrier in assisting clients in searching and obtaining an individual employment choice in our current rural area of California. The cities that our clients reside in are spread out and public transportation has limited hours, areas and days that they run. There are currently 10 public bus routes for 138 square miles in our area that serve a population of 118,000 people. The hours range from 6:30 am to 7:30 pm, Monday thru Friday with limited areas on the weekend. The bus does not operate on six major holidays each year. The other door to door transportation has a two-hour window for service with limited areas and times and the last and is a small company that provides transportation services with two vehicles and does not have services late in the evenings or early mornings. The families of our clients have noted that they are not able to transport our clients on a re-occurring basis due to scheduling issues of their own. We can assist them with finding jobs but if we cannot get them to the job this will set them up for failure.
Barriers to compliance with the HCBS rules	Transportation limitations continues to inhibit our client's employment choices and also prevent some from accepting desired employment

¹ A person-centered approach emphasizes what is important to the individual who receives services and focuses on personal preferences, satisfaction, and choice of supports in accessing the full benefits of community living. For more information regarding person-centered practices, please visit <http://www.nasdds.org/resource-library/person-centered-practices/>

<p>and/or project implementation</p>	<p>positions all together. Premier Solutions is a small Non-Profit program that serves up to 30 individuals. The program currently has one large vehicle for Landscaping services at this time. We are limited to the mentors using their personal vehicles to assist with searching for employment and supporting the clients individually in the community in an employment setting. On numerous occasions, client schedules have had to be changed or cancelled due to maintenance issues on staff's vehicles that we have little or no control over.</p>
<p>Narrative/description of the project. Identify which HCBS federal requirements are currently out of compliance; include justification for funding request</p>	<p>Premier Solutions would like to purchase three small vehicles to be driven by Mentors while assisting clients individually in job searches and transportation to and from their place of employment. This would assist us with becoming compliant in Federal Requirement number 1, making sure the clients are integrated and have full access into the community to have the opportunity to seek employment and participate in individualized work in competitive integrated settings.</p> <p>Premier Solutions has also opened a small office for individuals interested, as per their IPP, in the CIE Internship program. Having vehicles for individual client transportation will be imperative to the success of both programs in fulfilling the client's wants and needs for employment in our area. Relying on our staff's vehicle make the clients susceptible to late arrivals or missing work altogether, when there no alternatives.</p> <p>Redding and its surrounding cities are rural and do not offer the choices that bigger cities can provide in the area of transportation. If individuals can utilize public transportation the routes are limited and sometimes require a long walk to each bus stop which can increase issues related to safety. Having additional vehicles will alleviate the transportation barrier and allow the clients to make decisions for employment on desire as opposed to convenience. Many of our individuals have lost jobs or have had to turn down employment simply because they could not schedule shifts around the many limitations on transportation.</p> <p>We would also like to purchase three Galaxy Tablets for each vehicle and encrypt them to meet Federal Requirement number 3 that requires the provider to communicate both verbally and written in a manner that ensures privacy and confidentiality. We currently use binders to house emergency information and paper charting to accompany mentors while out in the community with the clients. These can be easily lost and are protected through passwords or encryption if stolen. The Tablets would allow our mentors to safely present the clients' emergency information in the event they become ill or injured while away from the program. It would also allow them to</p>

**Home and Community-Based Services (HCBS) Rules
CONCEPT FORM**

Enclosure C

	communicate with the program, families and the regional center while in the field supporting clients, while safeguarding client confidentiality.
Estimated budget; identify all major costs and benchmarks — attachments are acceptable	(3) Small Vehicles= \$20,000 x 3= \$60,000 (3) Galaxy Tablets and accessories= \$200.00 x3= \$600.00
Requested funding for 2017-18	\$66,000
Estimated timeline for the project	Purchase and implementation of vehicle use would occur within the first two months of funding.