

Department of Developmental Services (DDS)
Consumer Advisory Committee (CAC)

Meeting Minutes
November 19-20, 2013

Members Attended

Rene Rodriguez
Kara Ponton
Sara Desumala
Yvonne Kluttz
Rick Hodgkins
Krisi Franzone
Pattie Simpkins
Matthew LaGrand
Tracey Mensch
David Oster
Marcia Dinkelspiel

Member Absent

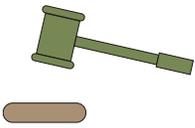
Eugenia Jones
Michael Cornejo
Eduardo A. Zapata

Others Attending

Lisa McCaslin
Micaela Barajas
Nicole Patterson
Etienne Argoud
Colleen Deck
Kathleen Ozeroff
Jorge Fernandez
Timothy Schmitz
Debra Ponton
Luci Strangegroth
Sylvia Rilk
Christine Hager
Cecilia Herrera
Margaret Ship
Renee Kurjiaka
Renee Mondlock
Stephanie Giordano
Bill Allen
Leilani Pfeifer
Mary Agnes Nolan
Tamara Rodriguez

November 19, 2013

1. **CALL TO ORDER**



Tracey Mensch, Chairperson, called the meeting to order at 9:02 am.



- a. Everyone introduced themselves.
- b. The agenda was reviewed and no changes were made. **It was moved (Pattie Simpkins), seconded (Rene Rodriguez), and carried to approve the agenda with the changes.**
- c. The minutes of the May 2013, CAC meeting were reviewed. **It was moved, (Rene Rodriguez) seconded (Pattie Simpkins), and carried to approve the minutes with the changes.**



2. **COORDINATOR OF CONSUMER SERVICES REPORT**

Nicole gave a report on what she has been doing for the past few months:

- ✓ I have been working on the Feeling Safe Being Safe Webcast making it more user friendly.
- ✓ Some members from the CAC might be asked to participate in the Self-Advocacy Conference the first weekend in May '14 in Sacramento to do 1 of to 6 sessions on some of their publications.
- ✓ Statewide Self-Advocacy Network completed their mission statement and bylaws. They also have a new contract for a facilitator to facilitate the meeting. The next meeting will be in December.

3. NATIONAL CORE INDICATORS (NCI) FAMILY REPORT

Stephanie Giordano, came to present the final NCI Adult Consumer Survey Report. The data from this report covers how adult consumers feel about their services they receive from one of the 21 regional centers.

An overview was given of the purpose of the stakeholders meetings. The next Stakeholders will be in the early part of 2014, at that meeting they will be given more detail information in different types of ways on the surveys.

The CAC sub-committee on NCI gave their report on how they prepared and gave their presentation at the NCI Stakeholders Meeting in October.

4. **DISABILITY RIGHTS CALIFORNIA (DRC)**

Leilani Pfeifer, from DRC came to talk to CAC about what kind of advocacy services they provide that is addressing the issues that affected individuals with disabilities. The services may include:

- ✓ Telling people with disabilities about their many legal, civil and service rights.
- ✓ Encouraging and supporting self-advocacy by educating individuals about their rights and providing the information and tools they need to act on their own behalf.
- ✓ Investigating and, when appropriate, addressing reports of abuse and/or neglect.
- ✓ Promoting policy changes that benefit many people with disabilities.
- ✓ Providing legal assistance on disability related issues.
- ✓ Providing patients' rights advocacy for state psychiatric hospital residents and technical assistance and training for county advocates.
- ✓ Providing rights advocacy for clients with intellectual and developmental disabilities

who are receiving services from regional centers.

DRC is unable to accept every case due to their case selection conditions.

5. STATE COUCIL ON DEVELOPMENTAL DISABILITIES (SCDD)

Mary Agnes Nolan, from SCDD came to talk to the CAC about SCDD does to help people with developmental disabilities. She told the CAC that SCDD is there to make sure people get the services and support they need. Because of how big California is, the SCDD has thirteen local area offices, or Area Boards who work in the community to implement the Council's State Plan.

The Council has 5 year state plan with 15 goals Mary Agnes, went over the goals with the CAC. She also let the CAC that the SCDD is recruiting for a new director. The interim director is Roberta Newton.

Mary Agnes, also gave a report on the Employment First Committee (EFC) Meeting held on September 24, 2013 on behalf of Kecia the Chairperson

- ✓ Denyse Curtright, of DDS provided data on employment outcomes for regional center clients
- ✓ Presentation on best practices being used in a State Council Grant
- ✓ Panel of Supported Employment

Providers and barriers to providing services

- Lack of Funding for employment exploration and discovery
 - Training of staff for job development and job coaching
- ✓ SCDD Self- Advocate Advisory Committee is asking the EFC to work on finding a path to shut down sheltered workshops

6. **FEELING SAFE BEING SAFE WEBCAST (FSBS)**

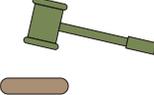
Kathleen Ozeroff and Nicole Patterson, went over some of history of the Feeling Safe Being Safe materials. They also went over the current website and the changes they're working on to help people navigate the website easier.

7. **CAC MEMBERS' CHECK-IN SESSION**

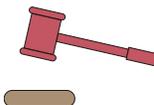
Members met with Nicole Patterson.

8. **FACILITATORS' CHECK-IN SESSION**

Facilitators met with the Kathleen Ozeroff

-  9. The meeting adjourned for the day at 5:08 p.m. by Tracey Mensch.

November 20, 2013



1. CALL TO ORDER

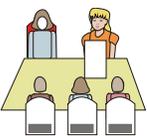
Tracey Mensch, Chairperson, called the meeting to order at 8:30 a.m.

- a. General announcements were made.

2. CAC MEMBERS' MEETING AND FACILIATORS' MEETING REPORTS

Each group had a member give a brief report to the whole group on how their meeting went.

3. CAC MEMBERS' REPORTS



The following members gave reports on what they have been doing on behalf of the committee and their People First and/or local self-advocacy groups: Rene Rodriguez, Pattie Simpkins, Krisi Franzone, David Oster, Marcia Dinkelspiel, Kara Ponton, Sara Desumala, Yvonne Kluttz, Rick Hodgkins, and Matthew LaGrand.

4. DDS AND THEIR ROLE IN EMERGENCY PREPAREDNESS

Tamara Rodriguez from DDS, Emergency Preparedness and Response Officer came to the CAC to talk about her role is and what DDS is doing to help people plan for emergencies. DDS works closely with regional centers, developmental centers, and agencies and other organizations that work to improve the lives of people with disabilities.

By:

- ✓ Advocating specifically for people with access and functional needs in emergency planning and response
- ✓ Strengthen DDS's emergency process
 - Emergency Operation Plans (EOP)
 - Communications
 - Connections with various local Offices of Emergency Services and first responders
- ✓ Working with Federal, State, local, non-governmental agencies
- ✓ Having contact with regional centers and developmental centers during Emergencies
- ✓ Providing assistance if needed – Locating, Evacuation and Sheltering
- ✓ Relocation, Resources, Services
- ✓ Functional Assessment Service Teams (F.A.S.T)
 - These people are volunteers who go into shelters to help recognize the people needing special assistance with important functional needs

- ✓ Resources through Homeland Security Grant Program has helped to do things like;
 - Trainings for emergencies
 - Buy equipment to help in emergencies
 - Materials to help people get prepare for emergencies.

Tamara encouraged CAC members to get more involved in their community with emergency preparedness by asking their regional centers, Red Cross, and other organizations, what they are doing to help people with disabilities in emergencies and how CAC members can help.

5. **DIRECTOR AND CHIEF DEPUTY DIRECTOR CERTIFICATE PRESENTATIONS**

Tracey, on behalf of CAC, presented certificates to Terri Delgadillo and Mark Hutchinson, both who announced their retirement from DDS. The CAC thanked them for their support to people with developmental/intellectual disabilities and their families in California. Other members also expressed their gratitude to them.

6. **MEETING AGENDA IDEAS**

The full CAC group gave some ideas of what they would like to see on future CAC agendas. The ideas were as follows:

- ✓ Affordable Care Act

- ✓ College options for people with intellectual disabilities
- ✓ People First of California
- ✓ Introduce new Director and Chief Deputy Director of DDS
- ✓ Clients' Rights; what to do when your Service Coordinator doesn't help you; rights violation; role of Clients' Rights Advocate
- ✓ Difference between Conservatorship and Payee; alternatives to Conservatorship
- ✓ Proposed regulations/changes in the law affecting people with developmental/intellectual disabilities.
- ✓ Regional Center eligibility and what to do when you are denied?
- ✓ Lanterman Act—advocating for changes to the Act;
- ✓ Abuse in special interest schools; Bullying
- ✓ Veteran members to share with the new members about their experiences
- ✓ Budget
- ✓ Self-Determination implementation
- ✓ Possible meeting location: developmental center
- ✓ Employment First

- ✓ IHSS changes; how to advocate for your hours; exemption criteria; how does IHSS work: hiring, rules, assessments, eligibility
- ✓ Transition aged group to help people talk about issues and helping them/assisting them to access community organizations/resources
- ✓ How to open a business; micro-enterprise
- ✓ FAST program and emergency preparedness regarding community connections and collaboration
- ✓ Make emergency preparedness materials from other organizations consumer friendly
- ✓ Develop IPP and Think, Plan, Do new publications
- ✓ Services provided at a developmental center
- ✓ emergency preparedness trainings with complimentary backpacks
- ✓ Feeling Safe, Being Safe for new members
- ✓ Housing: affordable housing and home ownership; section 8 and safe/comfortable homes; waiting list
- ✓ Transportation: increase options in rural areas; employment and transportation at night

The planning team will take these ideas and work on getting some if not all on future CAC meeting agendas.

7. COMMUNITY ASSIGNMENTS



CAC members were asked to work on the following:

1. **National Core Indicators**

- a. Help the NCI Sub-committee members by answering some questions when they call you to get some information about what you would like to see in the NCI handbook.



2. **Feeling Safe, Being Safe Survey**

- a. Keep a look out for the Feeling Safe, Being Safe Website changes; let us know what you think.
- b. Do at least one Feeling Safe, Being Safe presentation using the new version of Website.

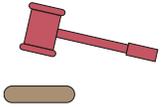


3. **Emergency Preparedness**

- a. Find out what your Regional Center is doing to get prepared for an emergency and how you can help.

4. **New Members**

Please review all publication on the consumer corner at <http://www.dds.ca.gov/ConsumerCorner/Publications.cfm> before the meeting in May.



11. **END OF MEETING**

Tracey Mensch, Chairperson, adjourned the meeting at 3:00 p.m.