

Department of Developmental Services (DDS)

Consumer Advisory Committee (CAC)

Meeting Minutes

November 6-7, 2012

Members Attended

Renee Rodriguez
Robert Taylor
Cindy White
Michelle Gordon
Krisi Franzone
Pattie Simpkins
Joseph Flanagan
Tracey Mensch
Eduardo A. Zapata
Sue Ann Hankensiefken
Michael Cornejo
Marcia Dinkelspiel

Others Attending

Lisa Maslin
Jeff Duron
Nicole Patterson
Jesse Padua
Darcy Jean Foddrill
Christine Hager
Rosa Zapata
Edward White
Jana Chapman-Plon
Kachea Prymus
Julie Tremelling
Timothy Schmitz
Heather McDavid

Members Absent

Eugenia Jones
Lisa Krueger
David Oster

November 6, 2012

1. CALL TO ORDER



Tracey Mensch called the meeting to order at 9:00 a.m.

a. Joseph Flanagan reviewed the ground rules.



b. Everyone introduced themselves and shared their holiday plans.



c. The agenda was reviewed and changes were made. **It was moved (Pattie Simpkins), seconded (Rene Rodriguez), and carried to approve the agenda with the changes.**



d. The minutes of the May 2012, CAC meeting were reviewed. **It was moved (Pattie Simpkins), seconded (Krisi Franzone), and carried to approve the minutes with no changes.**

2. DVD: 10 COMMANDMENTS OF COMMUNICATING WITH PEOPLE WITH DISABILITIES

The CAC watched The 10 Commandments of Communicating with People with Disabilities DVD.

a. Although the video was made in the 1980s, the topic is still current, because people are still being treated this in their community and in the workplace.

b. The following question was asked of the group: How can we make changes in our community?

Bringing awareness:

- Being seen in your community doing everyday things
- Getting involved in groups and activities
- By sharing with who you are



3. COORDINATOR OF CONSUMER SERVICES REPORT

Nicole Patterson gave a report on what she has been doing for the past few months:

She continues to conduct interviews at Lanterman DC every other week, she has completed 92 interviews. Many of resident's family members have attended the interviews.

4. LEADERSHIP TRAINING REPORTS

On Monday November 5th Nicole Patterson did a new member training on Mission Statements at the Hawthorn Suites to Eduardo A. Zapata, Michael Cornejo, Rene Rodriguez and Tracey Mensch attended the training and shared what they had so far with the other CAC members during the meeting the following day.

5. FEELING SAFE, BEING SAFE SURVEY



DDS is planning on conducting a Feeling Safe, Being Safe Webcast Survey to get information for two areas, marketing the webcast and to gain information on why people are not using the webcast tool to train and help people become better prepared in an emergency.

- The CAC members made some suggests on what could be the reason why the webcast is not being used:
 - Eliminating the password
 - It took a while to get to worksheets
 - Couldn't see all materials
 - Eliminate individual
 - Just make it a training tool
 - Put worksheets with its video so everything you need is on the same page for each video
 - Getting into the webcast was confusing because of the tabs sign-in and sign up
 - Hard time understanding the materials because I didn't review it ahead of time
 - Add more to the summary in very simple language to first page
 - Challenging to get to DDS homepage; hard to search DDS on the Internet.

- Nicole went over some sample questions and CAC made some suggests on the following questions to be added to the survey:

- How did material help you if you have had an emergency since viewing the material?
- Do you know what to do in an emergency since you've viewed the video?
- Can you run it on a tablet/iPad/kindle/etc?
- Why did you look at video?
- What part of Webcast was most important/most useful?
- What info was new to you?
- What did you learn?
- What organization are you affiliated with?
- How will it help your organization?
- Because of this video I did one or more of the following: made a backpack, got food, etc... (Select as many as you want); was language a barrier
- What is your primary language
- Organizations to add: People First Group, Regional Center, church, public interest law/advocacy group, FEMA, State organization, other non-profit, educational institutions, regional center vendor, parent/family of person w/developmental disability, other not listed, law enforcement/fire department, medical personnel
- Is it compatible with reader program?



6. **NATIONAL CORE INDICATORS REPORT**

Rachel Long came to present the final National Core Indicators user-friendly report. The data from this report covers 8,400 individuals who receive services from one of

the 21 regional centers. (400 individuals from each regional center) To see it online, go to the following address:

<http://www.dds.ca.gov/QA/index.cfm>.



7. OLMSTEAD ADVISORY COMMITTEE REPORT (OAC)

Robert Taylor gave his report on Olmstead Committee.

- Robert is on two sub-committees with OAC
 - Transportation,
 - Housing

8. CONVENTION ON RIGHTS OF PERSONS WITH DISABILITIES (CRPD)

Tracey Mensch will send emails to the group when it's going to the Senate floor.

- Michael showed the CRPD video to Porterville Developmental Center People First Group they liked the video, they would like Michael share the video on other units.

9. The meeting adjourned for the day at 5:00 p.m.

November 7, 2012

1. CALL TO ORDER



Tracey called the meeting to order at 8:40 a.m.

- a) Joseph reviewed the ground rules.



b) Everyone introduced themselves.



2. CAC MEMBER REPORTS

The following members gave reports on what they have been doing on behalf of the committee and their People First and/or local self-advocacy groups: Eduardo Zapata, Rene Rodriguez, Marcia Dinkelspiel, Pattie Simpkins, Michelle Gordon, Krisi Franzone, Robert Taylor, Joseph Flanagan, Cindy White and Tracey Mensch.



3. SSAN REPORT

Nicole & Jesse reported on the statewide self-advocacy network. They showed a PowerPoint presentation to update the CAC on the SSAN plan.

DDS-CAC Who do you represent?

- People with developmental disabilities who receive Regional Center Services.
- Check out the Web site, scddadvocacy.org
- Nicole shared her mission statement.
- Jesse explained Adobe connect video calls using Skype.
- Jesse explained the North and South regional meetings.



4. THE ELECTION

- Nicole reviewed the State and Federal results with the CAC on the Election that took place the day before.
- Easy voter.com is a resource to get easy to understand information on the issues for each Election Day.

5. CAC'S VISION

Each CAC member was given a list of questions in their meeting packet the CAC Chairperson asked each member to take time and give their thoughts on each of the following questions:

- What would you like to do differently at the CAC Meeting, if anything?
- Do you feel that you are learning how to be a leader and have a voice?
- Do you like where we hold the meetings?
- Do you have any suggestions about any new ideas in regard to speakers and or different topics to put on the agenda?
- Does anyone have any suggestions on how we can educate people on subjects such as housing, employment, transportation, health care, and other service that are available to people with disabilities and their families in our communities?
- How do you like the way the meeting agendas and the way they are structured? How would you change it?

- What do you think needs to happen to become a better team?
- How has this committee changed you as a leader?

The CAC would like to have a future discussion to spend time on the following questions because time was running short.

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- What do you think needs to happen to become a better team?

6. COMMUNITY ASSIGNMENTS

CAC members were asked to work on the following:

A. Leadership DVD and Guide

- 1) Renew their mission statements and bring them to next May CAC meeting.



B. National Core Indicators

- 2) Review the section of the report for each member's regional center at <http://www.dds.ca.gov/QA/rcReports.cfm>, to find out what services they do well and what areas they need



help with. Bring this information back to CAC meeting in May

C. Feeling Safe, Being Safe Survey

- 1) Complete the Feeling Safe Being Safe Survey

D. Statewide Self Advocacy Network (SSAN) Needs to Know

- 1) What is important to your area?
 - ✓ What are the major problems for people?
 - ✓ What would you like to see the SSAN do?
 - ✓ What should the SSAN outcomes be?

7. Tracey Mensch, Chairperson, adjourned the meeting at 3:00 p.m.